

Privacy Policy

Christian Management Corporation is committed to protecting your privacy. This policy outlines how we collect, use, and protect your information, especially when you interact with us digitally, including via text messages.

Information We Collect

We collect information necessary for property management and communication. This may include:

- **Contact Information:** Name, address, email address, phone number (including mobile number).
- **Property Information:** Lease details, maintenance requests, and payment history.
- **Communication Data:** Records of interactions, including text messages (SMS/MMS).

How We Use Your Information

We use your information to:

- Manage properties (e.g., leasing, maintenance, billing).
- Communicate with you regarding your tenancy, maintenance, and community updates.
- Process payments and fulfill legal obligations.
- Improve our services.

Text Messaging (SMS/MMS) Communications

By providing your mobile phone number to CMC, you consent to receive text messages (SMS/MMS) from us for property management purposes, such as rent reminders, maintenance updates, and emergency notifications.

- **Voluntary Nature:** Consent to receive text messages is not required to rent a property or receive property management services.
- **Opt-Out:** You can stop receiving text messages from us at any time by replying **STOP** to any text message you receive. After you send the message "STOP," we will send you one final text message to confirm that you have been unsubscribed. After this, you will no longer receive text messages from that specific text message program.
- **Standard Rates:** Message and data rates may apply according to your mobile carrier plan.
- **Frequency:** Text message frequency will vary based on your interaction with CMC and necessary property communications.
- **Help:** For help or information, reply **HELP** to any text message or call us (304)-589-5789.

Sharing Your Information

We do not sell your personal information. We may share your information only with trusted third parties who assist us in operating our business (e.g., maintenance vendors, payment processors), provided they agree to keep this information confidential. We may also disclose information if required by law.

Data Security

We implement reasonable security measures to protect your information from unauthorized access, use, or disclosure.

Contact Us

If you have questions about this policy or your data, please contact:

Christian Management Corporation

500 Thorn St. Princeton, WV, 24740

Phone: (304)-589-5789